

2023-10 Community Update

Greetings Keokuk area community,

When I was in medical school in Manitoba, Canada, I had no idea that my journey would bring me to start a healthcare network with over 1,000 employees. As a neurosurgeon in Flint, Michigan providing advanced tertiary and quaternary care, I didn't know that I would be drawn to a community hospital practically on the banks of the Mississippi River where Iowa, Illinois and Missouri come together as the Tri-State region. I believe my purpose is to provide patient care second to none in places where others are stepping away, in big cities like Chicago or small towns like Keokuk. This is why we are investing in reopening the Insight Keokuk Area Hospital.

Insight is very pleased to have the opportunity to join your amazing community. We share the same values, like truly caring for our neighbors. The Insight Keokuk Area Hospital will see everyone, regardless of the ability to pay or type of insurance. We will be there for you and your loved ones 24/7 once we get reopened.

We are bringing in a new model so the hospital has a solid financial base. The new Rural Emergency Hospital (REH) license will provide additional Federal funding to keep our doors open. We will be the first REH hospital in Iowa. This is part of why it is taking some time to reopen the hospital. The State is finalizing the license requirements. Once that is done, then it will take a while to go through the process. We don't know how many months this will take, but we'll keep you updated. We know how important it is to get the Emergency Room open again and for it to be a modern and comfortable environment.

We also will be making improvements to the facility during this time. So far the State has not provided any financial support, but we are tremendously thankful for the support of the Mayor, City Council, County Supervisors, State elected officials, and all of you who signed letters of support. We are investing our funds every month and we remain hopeful that additional public funds will come in to accelerate our vision becoming a reality.

While we are working behind the scenes to reopen, it is my most sincere intent to build a strong relationship with the community. My team and I will provide regular updates on our progress. We're happy to hear your suggestions and questions. You may contact us by email at keokuk@iinn.com.

Sincerely, Dr. Jawad Shah
Insight Corporate President & Chief Executive Officer